**Rider C – Software**

This Rider C contains a list of all the software to be provided by the Business Partner pursuant to this Contract.  The following terms apply to the delivery of the software described herein:

1.  The total cost of this Rider C is $13,874,246.20.

2.  All current LCSA software configurations will be identified and maintained as documented in the System Configuration Management Plan (TM 003) and the System Configuration Management Procedures (TM 004).  The software delivered at the time of deployment shall meet or exceed the specifications as originally identified in Rider C.

3.  If the State should determine that an adjustment in quantity of any of the listed items is necessary or desirable, and such adjustment in quantity among these items can be made within the total dollars allocated to the software identified in this Rider C.1.0, the Business Partner and the State will make such adjustments in accordance with the Change Management Process.

4.  The Business Partner shall provide the necessary quantities of software for the E- Business Hosting Centers needed to meet the service level objectives of the CSE application.

5.  Following full system implementation, the Business Partner shall produce an inventory of the software together with the quantities upon the State's request.  The State may conduct physical audits of the software installed at the Business Partner's E- Hosting Center Facility.

# SOFTWARE LICENSE

## 1.0 Rider C OPERATING SOFTWARE
**NON e-Business Hosting Center**

| LINE NO. | LOCATION AND SITE | QTY | SOFTWARE DESCRIPTION |
|---|---|---|---|
| 1 | LCSA Option 3 | 9 | Server - Local Batch Print Software includes Base Operating System & Auxiliary Support Software |
| 2 | LCSA Option 1 | 9 | Server - Infrastructure Field Software includes Base Operating System & Auxiliary Support Software |
| 3 | LCSA Option 1 | 176 | End User Workstation Software |
| 4 | LCSA Option 2 | 511 | End User Workstation Software |
| 5 | LCSA Option 3 | 10215 | End User Workstation Software |
| 6 | LCSA Option 3 | 7262 | Symantec Antivirus |
| 7 | LCSA Model Office | 20 | End User Workstation Software |
| 8 | LCSA Model Office | 1 | Server - Infrastructure Field Software includes Base Operating System & Auxiliary Support Software |
| 9 | LCSA Model Office | 20 | Symantec Antivirus |
| 10 | LCSA Model Office Image | 1 | Kofax Ascent Capture 7.0 - 25K pages/mo |
| 11 | LCSA Model Office Image | 1 | End User Workstation Software |
| 12 | LCSA Model Office Image | 1 | Adobe Acrobat Capture Software |
| 13 | LCSA Model Office Image | 1 | Kofax VRS Workgroup Scanning Software |
| 14 | Regional Training Center | 264 | End User Workstation Software |
| 15 | Regional Training Center | 4 | Server - Infrastructure Field Software includes Base Operating System & Auxiliary Support Software |
| 16 | Regional Training Center | 264 | Symantec Antivirus |
| 17 | Regional Training Center Image | 4 | Kofax Ascent Capture 7.0 - 25K pages/mo |
| 18 | Regional Training Center Image | 4 | End User Workstation Software |
| 19 | Regional Training Center Image | 4 | Adobe Acrobat Capture Personal Edition v3.0 |
| 20 | Regional Training Center Image | 4 | Kofax VRS Workgroup Scanning Software |
| 21 | LCSA Image Option 1 | 1 | End User Workstation Software |
| 22 | LCSA Image Option 2 | 5 | End User Workstation Software |
| 23 | LCSA Image Option 3 | 62 | End User Workstation Software |
| 24 | LCSA Image | 68 | Symantec Antivirus |

## 2.0 Rider C OPERATING SOFTWARE AND MIDDLEWARE SOFTWARE
**e-Business Hosting Center**

| LINE NO. | LOCATION AND SITE | QTY | SOFTWARE DESCRIPTION |
|---|---|---|---|
| 25 | e-Business Hosting Center | N/A | Tivoli Workload Scheduler |
| 26 | e-Business Hosting Center | N/A | AIX 5L (5.2) |
| 27 | e-Business Hosting Center | N/A | HTTP Server |
| 28 | e-Business Hosting Center | N/A | JDK 1.3 |
| 29 | e-Business Hosting Center | N/A | MQSeries Queue Manager |
| 30 | e-Business Hosting Center | N/A | WebSphere Advanced Application Server 5.0 |
| 31 | e-Business Hosting Center | N/A | WebSphere Business Integration Server Foundation (WBI SF) |
| 32 | e-Business Hosting Center | N/A | WebSphere Edge Server |
| 33 | e-Business Hosting Center | N/A | Windows 2000 Advanced Server |

# SOFTWARE LICENSE

| 34 | Project Office Facility | N/A | PuTTY |
|----|-------------------------|-----|-------|
| 35 | Project Office Facility | N/A | ActivePerl |
| 36 | Project Office Facility | 407 | Adobe Acrobat Reader |
| 37 | Project Office Facility | N/A | Ant |
| 38 | Project Office Facility | 50 | Apache Software - Cactus |
| 39 | Project Office Facility | N/A | Checkstyle |
| 40 | Project Office Facility | N/A | CommonJXPath |
| 41 | Project Office Facility | N/A | Cruise Control |
| 42 | Project Office Facility | N/A | Cygwin |
| 43 | Project Office Facility | N/A | DBUnit |
| 44 | Project Office Facility | N/A | Dev C++ |
| 45 | Project Office Facility | N/A | dom4j |
| 46 | Project Office Facility | N/A | DrJava |
| 47 | Project Office Facility | N/A | EasyMock |
| 48 | Project Office Facility | N/A | gcc |
| 49 | Project Office Facility | N/A | Hibernate |
| 50 | Project Office Facility | N/A | IronEye SQL |
| 51 | Project Office Facility | N/A | iText |
| 52 | Project Office Facility | N/A | Jalopy |
| 53 | Project Office Facility | 407 | Java Virtual Machine |
| 54 | Project Office Facility | N/A | Jcoverage |
| 55 | Project Office Facility | N/A | Jkarta Oro |
| 56 | Project Office Facility | N/A | JSPDoc |
| 57 | Project Office Facility | 50 | JUnit |
| 58 | Project Office Facility | N/A | jxplorer |
| 59 | Project Office Facility | N/A | log4j |
| 60 | Project Office Facility | N/A | Middlegen |
| 61 | Project Office Facility | N/A | MQZoom |
| 62 | Project Office Facility | N/A | Oswego Concurrent |
| 63 | Project Office Facility | N/A | Passwordsafe |
| 64 | Project Office Facility | N/A | PrintFile |
| 65 | Project Office Facility | N/A | RENAMEMASTER |
| 66 | Project Office Facility | N/A | Struts |
| 67 | Project Office Facility | N/A | Struts Menu |
| 68 | Project Office Facility | 407 | Tivoli Framework Manager |
| 69 | Project Office Facility | 5 | MS Windows 2003 Server |
| 70 | Project Office Facility | 407 | Windows XP, Internet Explorer V5.X |
| 71 | Project Office Facility | N/A | WinSCP |
| 72 | Project Office Facility | N/A | Xalan |
| 73 | Project Office Facility | N/A | Xerces |
| 74 | Project Office Facility | N/A | XML Beans |
| 75 | Project Office Facility | N/A | XP Power Toy (Open Command Window Here) |
| 76 | Project Office Facility | N/A | XStream |
| 77 | Project Office Facility | 75 | Adobe Acrobat |
| 78 | Project Office Facility | 10 | Adobe Capture Designer |
| 79 | Project Office Facility | 3 | Adobe Creative Suite |
| 80 | Project Office Facility | 10 | Adobe Present Output Designer |

# SOFTWARE LICENSE

| | | | |
|---|---|---|---|
| 81 | Project Office Facility | 22 | Hyperion Designer |
| 82 | Project Office Facility | 205 | Hyperion Insight |
| 83 | Project Office Facility | 4 | CA Erwin Examiner |
| 84 | Project Office Facility | 1 | CommerceQuest MQ Tester Controller |
| 85 | Project Office Facility | 10 | CommerceQuest MQ Tester User Licenses |
| 86 | Project Office Facility | 1 | Helios Text Pad |
| 87 | Project Office Facility | 57 | Hummingbird Exceed |
| 88 | Project Office Facility | 114 | IBM  DB2 UDB Personal Edition |
| 89 | Project Office Facility | 15 | IBM Home Page Reader |
| 90 | Project Office Facility | 1 | IBM Websphere Application Server |
| 91 | Project Office Facility | 88 | IBM WebSphere Studio AD (WSAD) |
| 92 | Project Office Facility | 21 | IBM WebSphere Studio AD Integration Edition (WSAD-IE) |
| 93 | Project Office Facility | 1 | Kofax Ascent Capture Scan 5K v5.0 AC-2500-1100 |
| 94 | Project Office Facility | 1 | Kofax Ascent Capture Scan 75K v5.0 AC-2500-1500 |
| 95 | Project Office Facility | 70 | Mercury Test Director Addional Concurrent Users Perpetual License for TestDirector 8.0 Enterprise |
| 96 | Project Office Facility | 1 | Mercury Interactive LoadRunner Controller |
| 97 | Project Office Facility | 1 | Mercury Interactive LoadRunner DB2 Monitor |
| 98 | Project Office Facility | 1 | Mercury Interactive LoadRunner J2EE Transaction Breakdown Diagnostics Module |
| 99 | Project Office Facility | 1 | Mercury Interactive LoadRunner Network Delay Monitor |
| 100 | Project Office Facility | 25000 | Mercury Interactive LoadRunner NT Web (HTTP/HTML) Virtual User Days |
| 101 | Project Office Facility | 1 | Mercury Interactive LoadRunner Server Monitor |
| 102 | Project Office Facility | 2500 | Mercury Interactive LoadRunner Web (HTTP/HTML) Virtual Users |
| 103 | Project Office Facility | 1 | Mercury Interactive LoadRunner WebSphere Monitor |
| 104 | Project Office Facility | 1 | Mercury LoadRunner IBM WebSphere MQ Performance Monitor - Perpetual |
| 105 | Project Office Facility | 35 | Mercury Interactive QuickTest Professional 5.5 - 5 User |
| 106 | Project Office Facility | 1 | Mercury Interactive TestDirector 8.0 Enterprise Server License |
| 107 | Project Office Facility | 407 | Microsoft Office Professional |
| 108 | Project Office Facility | 200 | Microsoft Project |
| 109 | Project Office Facility | 200 | Microsoft Visio 2000 |
| 110 | Project Office Facility | 2 | MS SQL Server Standard Edition |
| 111 | Project Office Facility | 407 | Symantec Antivirus |
| 112 | Project Office Facility | 5 | Symantec Antivirus - Servers |
| 113 | Project Office Facility | 1 | PM Office - Server |
| 114 | Project Office Facility | 6 | Quest Jprobe Suite |
| 115 | Project Office Facility | 130 | Rational Clear Case LT (Part of TUP) |
| 116 | Project Office Facility | 88 | Rational Clear Case LT (Part of WSAD) |
| 117 | Project Office Facility | 130 | Rational Team Unifying Platform (TUP) |
| 118 | Project Office Facility | 114 | Rational XDE Developer for Java |
| 119 | Project Office Facility | 24 | Rational XDE Modeler |
| 120 | Project Office Facility | 5 | Robohelp Office Standard Edition |
| 121 | Project Office Facility | 1 | Seagate Crystal Reports 8.5 Pro |

# SOFTWARE LICENSE

| 122 | Project Office Facility | 25 | SPNM Risk Radar |
|---|---|---|---|
| 123 | Project Office Facility | 407 | SystemCorp. PM Office |
| 124 | Project Office Facility | 15 | WatchfireBobby |
| 125 | Project Office Facility | 150 | WinSQL Professional |

**3.0 Rider C DATABASE, DATA MANAGEMENT AND BUSINESS INTELLIGENCE SOFTWARE**
**e-Business Hosting Center**

| LINE NO. | LOCATION AND SITE | QTY | SOFTWARE DESCRIPTION |
|---|---|---|---|
| 126 | e-Business Hosting Center | N/A | IBM DB2 Universal Database Enterprise Edition Server for AIX |
| 127 | e-Business Hosting Center | N/A | IBM DB2 Universal Database Extended Enterprise Edition Server for AIX |
| 128 | e-Business Hosting Center | N/A | IBM DB2 Universal Database Extended Enterprise Edition Server for AIX |
| 129 | e-Business Hosting Center | N/A | IBM DB2 Warehouse Manager for AIX |
| 130 | e-Business Hosting Center | N/A | IBM Data Propagator / Relational |
| 131 | e-Business Hosting Center | N/A | IBM DB2 OLAP Server for AIX |
| 132 | e-Business Hosting Center | N/A | IBM DB2 Analyzer for AIX |
| 133 | e-Business Hosting Center | N/A | Brio Intelligence on Demand Server |
| 134 | e-Business Hosting Center | N/A | Brio Intelligence Broadcast Server |
| 135 | e-Business Hosting Center | N/A | Pitney Bowes Finalist |

**4.0 Rider C SYSTEM ADMINISTRATION AND MONITORING SOFTWARE**
**e-Business Hosting Center**

| LINE NO. | LOCATION AND SITE | QTY | SOFTWARE DESCRIPTION |
|---|---|---|---|
| 136 | e-Business Hosting Center | N/A | IBM Tivoli Access Manager e-business |
| 137 | e-Business Hosting Center | N/A | IBM Tivoli Access Manager e-business |
| 138 | e-Business Hosting Center | N/A | IBM Tivoli Enterprise Console for AIX |
| 139 | e-Business Hosting Center | N/A | IBM Tivoli Storage Manager Server |
| 140 | e-Business Hosting Center | N/A | BMC Patrol |
| 141 | e-Business Hosting Center | N/A | Wily Intrascope |
| 142 | e-Business Hosting Center | N/A | Wily Intrascope Powerpac MQ Series /CPU |
| 143 | e-Business Hosting Center | N/A | Wily Intrascope Powerpac WebSphere |

**5.0 Rider C PRINTING, FORMS AND IMAGING SOFTWARE**
**e-Business Hosting Center**

| LINE NO. | LOCATION AND SITE | QTY | SOFTWARE DESCRIPTION |
|---|---|---|---|
| 144 | Central Image | 4 | Server - Infrastructure Field Software includes Base Operating System & Auxiliary Support Software |
| 145 | Central Image | 4 | Microsoft Visual Studio |
| 146 | Central Image | 29 | Option 1 End User Workstation Software |
| 147 | Central Image | 1 | Kofax Ascent Capture 7.0 - 1M images/mo |

# SOFTWARE LICENSE

| 148 | Central Image | 2 | Kofax Ascent Capture 7.0 - 500K images/mo |
| 149 | Central Image | 5 | Kofax Ascent Capture 7.0 - 25K pages/mo |
| 150 | Central Image | 14 | Kofax Ascent Capture 7.0 - Scan/QC Only |
| 151 | Central Image | 4 | Kofax VRS 4.0 for Production Scanning for High Speed Scanners |
| 152 | Central Image | 13 | Kofax VRS 4.0 for workgroup Scanning for Desktop Scanners |
| 153 | Central Image | 4 | Adobe Acrobat Capture |
| 154 | Central Image | 33 | Symantec Antivirus |
| 155 | e-Business Hosting Center | N/A | IBM InfoPrintManager for AIX |
| 156 | e-Business Hosting Center | N/A | IBM Content Manager for AIX V7.1 |
| 157 | e-Business Hosting Center | N/A | IBM Content Manager EIP Client Toolkit for AIX |
| 158 | e-Business Hosting Center | N/A | IBM Content Gateway License |
| 159 | e-Business Hosting Center | N/A | Accelio Central Pro |
| 160 | e-Business Hosting Center | N/A | Accelio Reach Forms |

**6.0 Rider C CUSTOMER SERVICE SUPPORT CENTER SOFTWARE**
**Customer Service Support Center (ECSS) Expiration Date October 1, 2008**

| LINE NO. | LOCATION AND SITE | QTY | SOFTWARE DESCRIPTION |
|---|---|---|---|
| 161 | ECSS | 2 | AIX (1Per Processor) |
| 162 | ECSS | 2 | WebSphere Network Deployment  (1 per processor) |
| 163 | ECSS | 31 | MS Window 2003 Server |
| 164 | ECSS | 155 | Window CAL |
| 165 | ECSS | 1 | MS SQL Server |
| 166 | ECSS | 5 | MS SQL Server CAL's |
| 167 | ECSS | 6 | DB2 Enterprise (1 Per Processor) |
| 168 | ECSS | 780 | Genesys v7.0 - CIM Platform -SS |
| 169 | ECSS | 780 | Genesys v6.5 - High Availability  Warm Stand-by |
| 170 | ECSS | 780 | Genesys v7.0 - SIP Communication Server |
| 171 | ECSS | 780 | Genesys v7.0 - Inbound Voice |
| 172 | ECSS | 780 | Genesys v7.0 - HA - Voice |
| 173 | ECSS | 376 | Genesys v6.5 - Voice Platform - EE |
| 174 | ECSS | 376 | Genesys v6.5 - AIModule for ASR |
| 175 | ECSS | 96 | Genesys v6.5 - Voice Platform - EE (Redundant N+1 configuration) |
| 176 | ECSS | 96 | Genesys v6.5 - AIModule for ASR (redundant N+1 Configuration) |

**SOFTWARE MAINTENANCE**
**7.0 RIDER C OPERATING SYSTEMS SOFTWARE MAINTENANCE**
**NON e-Buiness Hosting Center**

| LINE NO. | LOCATION AND SITE | QTY | SOFTWARE DESCRIPTION |
|---|---|---|---|
| 1 | LCSA Option 3 | 9 | Server - Local Batch Print Software includes Base Operating System & Auxiliary Support Software |
| 2 | LCSA Option 1 | 9 | Server - Infrastructure Field Software includes Base Operating System & Auxiliary Support Software |
| 3 | LCSA Option 1 | 176 | End User Workstation Software |
| 4 | LCSA Option 2 | 511 | End User Workstation Software |
| 5 | LCSA Option 3 | 10215 | End User Workstation Software |
| 6 | LCSA Option 3 | 7262 | Symantec Antivirus |
| 7 | LCSA Model Office | 20 | End User Workstation Software |
| 8 | LCSA Model Office | 1 | Server - Infrastructure Field Software includes Base Operating System & Auxiliary Support Software |
| 9 | LCSA Model Office | 20 | Symantec Antivirus |
| 10 | LCSA Model Office Image | 1 | Kofax Ascent Capture 7.0 - 25K pages/mo |
| 11 | LCSA Model Office Image | 1 | End User Workstation Software |
| 12 | LCSA Model Office Image | 1 | Adobe Acrobat Capture Software |
| 13 | LCSA Model Office Image | 1 | Kofax VRS Workgroup Scanning Software |
| 14 | Regional Training Center | 264 | End User Workstation Software |
| 15 | Regional Training Center | 4 | Server - Infrastructure Field Software includes Base Operating System & Auxiliary Support Software |
| 16 | Regional Training Center | 264 | Symantec Antivirus |
| 17 | Regional Training Center Image | 4 | Kofax Ascent Capture 7.0 - 25K pages/mo |
| 18 | Regional Training Center Image | 4 | End User Workstation Software |
| 19 | Regional Training Center Image | 4 | Adobe Acrobat Capture Personal Edition v3.0 |
| 20 | Regional Training Center Image | 4 | Kofax VRS Workgroup Scanning Software |
| 21 | LCSA Image Option 1 | 1 | End User Workstation Software |
| 22 | LCSA Image Option 2 | 5 | End User Workstation Software |
| 23 | LCSA Image Option 3 | 62 | End User Workstation Software |
| 24 | LCSA Image | 68 | Symantec Antivirus |

**8.0 Rider C OPERATING SOFTWARE AND MIDDLEWARE SOFTWARE MAINTENANCE**
**e-Business Hosting Center**

| LINE NO. | LOCATION AND SITE | QTY | SOFTWARE DESCRIPTION |
|---|---|---|---|
| 25 | e-Business Hosting Center | N/A | Tivoli Workload Scheduler |
| 26 | e-Business Hosting Center | N/A | AIX 5L (5.2) |
| 27 | e-Business Hosting Center | N/A | HTTP Server |
| 28 | e-Business Hosting Center | N/A | JDK 1.3 |
| 29 | e-Business Hosting Center | N/A | MQSeries Queue Manager |
| 30 | e-Business Hosting Center | N/A | WebSphere Advanced Application Server 5.0 |
| 31 | e-Business Hosting Center | N/A | WebSphere Business Integration Server Foundation (WBI SF) |
| 32 | e-Business Hosting Center | N/A | WebSphere Edge Server |
| 33 | e-Business Hosting Center | N/A | Windows 2000 Advanced Server |
| 34 | Project Office Facility | 50 | Apache Software - Cactus |

## SOFTWARE MAINTENANCE

| 35 | Project Office Facility | 407 | Java Virtual Machine |
|---|---|---|---|
| 36 | Project Office Facility | 407 | Tivoli Framework Manager |
| 37 | Project Office Facility | 5 | MS Windows 2003 Server |
| 38 | Project Office Facility | 407 | Windows XP, Internet Explorer V5.X |
| 39 | Project Office Facility | 75 | Adobe Acrobat |
| 40 | Project Office Facility | 10 | Adobe Capture Designer |
| 41 | Project Office Facility | 3 | Adobe Creative Suite |
| 42 | Project Office Facility | 10 | Adobe Present Output Designer |
| 43 | Project Office Facility | 22 | Hyperion Designer |
| 44 | Project Office Facility | 205 | Hyperion Insight |
| 45 | Project Office Facility | 4 | CA Erwin Examiner |
| 46 | Project Office Facility | 1 | CommerceQuest MQ Tester Controller |
| 47 | Project Office Facility | 10 | CommerceQuest MQ Tester User Licenses |
| 48 | Project Office Facility | 1 | Helios Text Pad |
| 49 | Project Office Facility | 57 | Hummingbird Exceed |
| 50 | Project Office Facility | 114 | IBM  DB2 UDB Personal Edition |
| 51 | Project Office Facility | 15 | IBM Home Page Reader |
| 52 | Project Office Facility | 1 | IBM Websphere Application Server |
| 53 | Project Office Facility | 88 | IBM WebSphere Studio AD (WSAD) |
| 54 | Project Office Facility | 21 | IBM WebSphere Studio AD Integration Edition (WSAD-IE) |
| 55 | Project Office Facility | 1 | Kofax Ascent Capture Scan 5K v5.0 AC-2500-1100 |
| 56 | Project Office Facility | 1 | Kofax Ascent Capture Scan 75K v5.0 AC-2500-1500 |
| 57 | Project Office Facility | 70 | Mercury TestDirector Addional Concurrent Users Perpetual License for TestDirector 8.0 Enterprise |
| 58 | Project Office Facility | 1 | Mercury Interactive LoadRunner Controller |
| 59 | Project Office Facility | 1 | Mercury Interactive LoadRunner DB2 Monitor |
| 60 | Project Office Facility | 1 | Mercury Interactive LoadRunner J2EE Transaction Breakdown Diagnostics Module |
| 61 | Project Office Facility | 1 | Mercury Interactive LoadRunner Network Delay Monitor |
| 62 | Project Office Facility | 25000 | Mercury Interactive LoadRunner NT Web (HTTP/HTML) Virtual User Days |
| 63 | Project Office Facility | 1 | Mercury Interactive LoadRunner Server Monitor |
| 64 | Project Office Facility | 2500 | Mercury Interactive LoadRunner Web (HTTP/HTML) Virtual Users |
| 65 | Project Office Facility | 1 | Mercury Interactive LoadRunner WebSphere Monitor |
| 66 | Project Office Facility | 1 | Mercury LoadRunner IBM WebSphere MQ Performance Monitor - Perpetual |
| 67 | Project Office Facility | 35 | Mercury Interactive QuickTest Professional 5.5 - 5 User |
| 68 | Project Office Facility | 1 | Mercury Interactive TestDirector 8.0 Enterprise Server License |
| 69 | Project Office Facility | 407 | Microsoft Office Professional |
| 70 | Project Office Facility | 200 | Microsoft Project |
| 71 | Project Office Facility | 200 | Microsoft Visio 2000 |
| 72 | Project Office Facility | 2 | MS SQL Server Standard Edition |
| 73 | Project Office Facility | 407 | Symantec Antivirus |
| 74 | Project Office Facility | 5 | Symantec Antivirus - Servers |
| 75 | Project Office Facility | 1 | PM Office - Server |
| 76 | Project Office Facility | 6 | Quest Jprobe Suite |
| 77 | Project Office Facility | 130 | Rational Clear Case LT (Part of TUP) |
| 78 | Project Office Facility | 88 | Rational Clear Case LT (Part of WSAD) |

**SOFTWARE MAINTENANCE**

| 79 | Project Office Facility | 130 | Rational Team Unifying Platform (TUP) |
| 80 | Project Office Facility | 114 | Rational XDE Developer for Java |
| 81 | Project Office Facility | 24 | Rational XDE Modeler |
| 82 | Project Office Facility | 5 | Robohelp Office Standard Edition |
| 83 | Project Office Facility | 1 | Seagate Crystal Reports 8.5 Pro |
| 84 | Project Office Facility | 25 | SPNM Risk Radar |
| 85 | Project Office Facility | 407 | SystemCorp. PM Office |
| 86 | Project Office Facility | 15 | WatchfireBobby |
| 87 | Project Office Facility | 150 | WinSQL Professional |

**9.0 Rider C DATABASE, DATA MANAGEMENT AND BUSINESS INTELLIGENCE  SOFTWARE
   MAINTENANCE**
**e-Business Hosting Center**

| LINE NO. | LOCATION AND SITE | QTY | SOFTWARE DESCRIPTION |
|---|---|---|---|
| 88 | e-Business Hosting Center | N/A | IBM DB2 Universal Database Enterprise Edition Server for AIX |
| 89 | e-Business Hosting Center | N/A | IBM DB2 Universal Database Extended Enterprise Edition Server for AIX |
| 90 | e-Business Hosting Center | N/A | IBM DB2 Universal Database Extended Enterprise Edition Server for AIX |
| 91 | e-Business Hosting Center | N/A | IBM DB2 Warehouse Manager for AIX |
| 92 | e-Business Hosting Center | N/A | IBM Data Propagator / Relational |
| 93 | e-Business Hosting Center | N/A | IBM DB2 OLAP Server for AIX |
| 94 | e-Business Hosting Center | N/A | IBM DB2 Analyzer for AIX |
| 95 | e-Business Hosting Center | N/A | Brio Intelligence on Demand Server |
| 96 | e-Business Hosting Center | N/A | Brio Intelligence Broadcast Server |
| 97 | e-Business Hosting Center | N/A | Pitney Bowes Finalist |

**10.0     Rider C SYSTEM ADMINISTRATION AND MONITORING SOFTWARE MAINTENANCE**
**e-Business Hosting Center**

| LINE NO. | LOCATION AND SITE | QTY | SOFTWARE DESCRIPTION |
|---|---|---|---|
| 98 | e-Business Hosting Center | N/A | IBM Tivoli Access Manager e-business |
| 99 | e-Business Hosting Center | N/A | IBM Tivoli Access Manager e-business |
| 100 | e-Business Hosting Center | N/A | IBM Tivoli Enterprise Console for AIX |
| 101 | e-Business Hosting Center | N/A | IBM Tivoli Storage Manager Server |
| 102 | e-Business Hosting Center | N/A | BMC Patrol |
| 103 | e-Business Hosting Center | N/A | Wily Intrascope |
| 104 | e-Business Hosting Center | N/A | Wily Intrascope Powerpac MQ Series /CPU |
| 105 | e-Business Hosting Center | N/A | Wily Intrascope Powerpac WebSphere |

**SOFTWARE MAINTENANCE**
**11.0    Rider C PRINTING, FORMS AND IMAGING SOFTWARE MAINTENANCE**
**e-Business Hosting Center**

| LINE NO. | LOCATION AND SITE | QTY | SOFTWARE DESCRIPTION |
|---|---|---|---|
| 106 | Central Image | 4 | Server - Infrastructure Field Software includes Base Operating System & Auxiliary Support Software |
| 107 | Central Image | 4 | Microsoft Visual Studio |
| 108 | Central Image | 29 | Option 1 End User Workstation Software |
| 109 | Central Image | 1 | Kofax Ascent Capture 7.0 - 1M images/mo |
| 110 | Central Image | 2 | Kofax Ascent Capture 7.0 - 500K images/mo |
| 111 | Central Image | 5 | Kofax Ascent Capture 7.0 - 25K pages/mo |
| 112 | Central Image | 14 | Kofax Ascent Capture 7.0 - Scan/QC Only |
| 113 | Central Image | 4 | Kofax VRS 4.0 for Production Scanning for High Speed Scanners |
| 114 | Central Image | 13 | Kofax VRS 4.0 for workgroup Scanning for Desktop Scanners |
| 115 | Central Image | 4 | Adobe Acrobat Capture Personal Edition v3.0 |
| 116 | Central Image | 33 | Symantec Antivirus |
| 117 | e-Business Hosting Center | N/A | IBM InfoPrintManager for AIX |
| 118 | e-Business Hosting Center | N/A | IBM Content Manager for AIX V7.1 |
| 119 | e-Business Hosting Center | N/A | IBM Content Manager EIP Client Toolkit for AIX |
| 120 | e-Business Hosting Center | N/A | IBM Content Gateway License |
| 121 | e-Business Hosting Center | N/A | Accelio Central Pro |
| 122 | e-Business Hosting Center | N/A | Accelio Reach Forms |

**12.0    Rider C CUSTOMER SERVICE SUPPORT CENTER SOFTWARE**
**Customer Service Support Center (ECSS) Expiration Date October 1, 2008**

| LINE NO. | LOCATION AND SITE | QTY | SOFTWARE DESCRIPTION |
|---|---|---|---|
| 123 | ECSS | 2 | AIX (1Per Processor) |
| 124 | ECSS | 2 | WebSphere Network Deployment  (1 per processor) |
| 125 | ECSS | 31 | MS Window 2003 Server |
| 126 | ECSS | 155 | Window CAL |
| 127 | ECSS | 1 | MS SQL Server |
| 128 | ECSS | 5 | MS SQL Server CAL's |
| 129 | ECSS | 6 | DB2 Enterprise (1 Per Processor) |
| 130 | ECSS | 780 | Genesys v7.0 - CIM Platform -SS |
| 131 | ECSS | 780 | Genesys v6.5 - High Availaility  Warm Stand-by |
| 132 | ECSS | 780 | Genesys v7.0 - SIP Communication Server |
| 133 | ECSS | 780 | Genesys v7.0 - Inbound Voice |
| 134 | ECSS | 780 | Genesys v7.0 - HA - Voice |
| 135 | ECSS | 376 | Genesys v6.5 - Voice Platform - EE |
| 136 | ECSS | 376 | Genesys v6.5 - AIModule for ASR |
| 137 | ECSS | 96 | Genesys v6.5 - Voice Platform - EE (Redundant N+1 configuration) |
| 138 | ECSS | 96 | Genesys v6.5 - AIModule for ASR (redundant N+1 Configuration) |
| 139 | ECSS | 376 | Genesys v6.5 - Voice Platform - EE |

**SOFTWARE MAINTENANCE**

| 140 | ECSS | 376 | Genesys v6.5 - AIModule for ASR |
|---|---|---|---|
| 141 | ECSS | 96 | Genesys v6.5 - Voice Platform - EE (Redundant N+1 configuration) |
| 142 | ECSS | 96 | Genesys v6.5 - AIModule for ASR (redundant N+1 Configuration) |